

HC Facilities Department – % of Hrs for Proactive vs. Reactive Work-BS

Performance Measure

Percentage of Man Hours used for Proactive (preventative maint.) work versus Reactive (on demand) work for Building Services.

Objective

The goal is to track the amount of man hours used to maintain equipment vs. responding to customer needs.

Analysis

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8/23/2016 1:50 PM

2015 Plant Mgt Measure 2 of 9

Month/ Total Hours	Pro./ PM	React./ OD	Total	% of Total
January	559.25	529.25	1088.5	51%
February	408	462.5	870.5	47%
March	623.25	544.25	1167.5	53%
April	465.67	429.25	894.92	52%
May	522.5	527	1049.50	50%
June	533.5	482.5	1016	53%
July	566.25	515.75	1082	52%
August	407.5	467.25	874.75	47%
September	510	468	978	52%
October	545.25	409	954.25	57%
November	524.75	446.25	971	54%
December	371.25	614.5	985.75	38%
YTD Total	6037.17	5895.5	11932.67	51%

