

# HC Facilities Department – % of Hrs for Proactive vs. Reactive Work-T

## Performance Measure

Percentage of Man Hours used for Proactive (preventative maint.) work versus Reactive (on demand) work for Trades.

## Objective

The goal is to track the amount of man hours used to maintain equipment vs. responding to customer needs.

## Analysis

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2009 Plant Mgt Measure 1 of 11

Month/ Total Hours	Pro./ PM	React./ OD	Total	% of Total
January	24.25	3012.10	3036.35	0.80%
February	2.25	2387.73	2389.98	0.09%
March	8.75	3176.27	3185.02	0.28%
April	196.75	2511	2707.75	7.86%
May	31.25	2386.25	2417.5	1.31%
June	12.00	2504.00	2516.00	0.48%
July	46.00	2420.00	2466.00	1.90%
August	31.00	2634.75	2665.75	1.18%
September	23	2993	3016	0.77%
October	87.25	5649.26	5736.51	1.55%
November				
December				
<b>YTD Total</b>	<b>462.5</b>	<b>29674.36</b>	<b>30136.86</b>	<b>1.56%</b>

