

# HC Facilities Department – % of Hrs for Proactive vs. Reactive Work-T

## Performance Measure

Percentage of Man Hours used for Proactive (preventative maint.) work versus Reactive (on demand) work for Trades.

## Objective

The goal is to track the amount of man hours used to maintain equipment vs. responding to customer needs.

## Analysis

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12/27/2010 8:25 AM

2010 Plant Mgt Measure 1 of 9

Month/ Total Hours	Pro./ PM	React./ OD	Total	% of Total
January	31.50	2786	2817.50	1.13
February	7	1744.75	1751.75	0.40
March	29.25	2111.25	2140.50	1.39
April	92.75	1829.75	1922.5	5.07
May	75.5	1937	2012.5	3.90
June	36.75	2440.5	2477.25	1.51
July	57.5	1912.25	1969.75	3.01
August	11.75	2660.1	2671.85	0.44
September	61.5	2724.75	2786.25	2.26
October	41.25	2326.25	2367.5	1.77
November	82.75	2109.25	2192	3.92
December				
<b>YTD Total</b>	<b>527.5</b>	<b>24581.85</b>	<b>25109.35</b>	<b>2.15</b>

