

# HC Facilities Department – % of Hrs for Proactive vs. Reactive Work-BS

## Performance Measure

Percentage of Man Hours used for Proactive (preventative maint.) work versus Reactive (on demand) work for Building Services.

## Objective

The goal is to track the amount of man hours used to maintain equipment vs. responding to customer needs.

## Analysis

...

12/27/2010 8:25 AM

2010 Plant Mgt Measure 2 of 9

Month/ Total Hours	Pro./ PM	React./ OD	Total	% of Total
January	1795	1051.25	2846.25	0.63
February	1273.25	1317.25	2590.5	0.49
March	1073.75	1052.25	2126	0.51
April	2223.49	1025.08	3256.49	0.69
May	1806.67	1072.16	2878.83	0.63
June	1427.76	807	2234.76	0.64
July	1962.64	1043.67	3006.31	0.65
August	1795.58	1233.67	3029.25	0.59
September	1477.08	1293.08	2770.16	0.53
October	1922.21	1275.25	3197.46	0.60
November	1674.41	1382.25	3056.66	0.55
December				
YTD Total	18431.84	12552.91	30992.67	0.59

