

HC Facilities Department – % of Hrs for Proactive vs. Reactive Work-MT

Performance Measure

Percentage of Man Hours used for Proactive (preventative maint.) work versus Reactive (on demand) work for Maintenance.

Objective

The goal is to track the amount of man hours used to maintain equipment vs. responding to customer needs.

Analysis

2/ 09 Staff reductions
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Month/ Total Hours	Pro./ PM	React./ OD	Total	% of Total
January	3043.85	6297.52	9341.37	33%
February	2418.97	3873.67	6292.64	38%
March	2712.58	3940.42	6653.00	41%
April	3265.54	5014.26	8279.80	39%
May	5696.70	4687.61	10384.31	55%
June	3181.12	5122.22	8303.34	38%
July	3128.99	5223.03	8352.02	37%
August	3082.22	5106.06	8188.28	38%
September	3005.11	4913.39	7918.50	38%
October	3107.77	5058.38	8166.15	38%
November	2760.02	4464.97	7224.99	38%
December	3349.68	5765.00	9114.68	37%
YTD Total	38752.55	59466.53	98219.08	39%

