

HC Facilities Department – % of Work Orders Completed On Time

Performance Measure

Percentage of On Demand and Preventative Maintenance work orders completed on time. This does not include safety work orders.

Objective

The goal is to have 95% completed on time.

Analysis

1/29/2010 7:09 AM

2009 Plant Mgt Measure 7 of 11

Mo.	BS 3 days	Maint. OD 5 days	Maint. PM 30 days	Painter/ Plaster 30 days	Other Trades 5 days	Total
Jan	70.1	80.7	88.6	58.8	78.3	75.3
Feb	64.4	86.6	90.9	50	81.7	74.7
Mar	59.1	81.9	94.9	48	71	70.9
Apr	63.8	80.5	88.3	51	72.8	71.28
May	59.2	83.8	89.8	65	78.1	75.18
Jun	61.8	84.8	91.2	64	78.7	76.1
Jul	62.8	85.6	93.3	63.6	74.3	75.92
Aug	60.4	85.6	90	63.6	74.5	74.28
Sep	61.7	84.0	92.9	65.6	78.6	76.56
Oct	63.6	81.8	93.0	62.1	74.2	74.94
Nov	62.0	79.7	87.0	55.6	72.7	71.4
Dec	68.0	86.6	87.5	60	76.3	75.7
YTD	63.1	83.5	90.6	58.94	75.9	74.4

