

2010-HC Facilities Department – Tax Bills Processed

Performance Measure

Percentage of tax bills processed without penalty.

Objective

The goal is to have 100% of all tax bills processed without penalty.

Analysis

... Real estate tax bills are first reviewed for accuracy, then sorted by source of payment. Any BOCC bills for properties for which an exemption application has been filed but the exemption not yet granted are taken to the Treasurer to be marked up for “tender and accept” payment. This allows for payment of only the amounts, if any, not eligible for exemption and avoids payments of amounts that would eventually be refunded upon granting of exemption. Finally, bills are bundled and forwarded to the fiscal or business officer of the department responsible for payment in time for payments to be processed without penalty. Note that there is a significant number of bills generated for tax-exempt properties due to the fact that assessments cannot be exempted. Of the 140 bills processed for Second Half 2009, 74 (52.9%) were for Engineers, 20 (14.3%) for County office buildings, 18 (12.9%) each for MDS and Banks/Riverfront, with 10 (7.1%) for All Other categories.

	January	June
Number Processed	735	140
# Processed On Time	735	140
# Processed with Penalty	0	0
% Processed On Time	100	100

