

HC Facilities Department – % of Hrs for Proactive vs. Reactive Work-MT

Performance Measure

Percentage of Man Hours used for Proactive (preventative maint.) work versus Reactive (on demand) work for Maintenance.

Objective

The goal is to track the amount of man hours used to maintain equipment vs. responding to customer needs.

Analysis

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Month/ Total Hours	Pro./ PM	React./ OD	Total	% of Total
January	2636.08	4636.73	7272.81	36%
February	2381.85	4344.97	6726.82	35%
March	3336.79	4062.75	7399.54	45%
April	2254.75	3746.25	6001.00	37%
May	2731.87	4264	6995.87	39%
June	2694.95	4169.75	6864.70	39%
July	2860.05	3811.83	6671.88	42%
August	2904.97	3898.43	6803.40	43%
September	2758.84	4054.75	6813.59	41%
October	3053.55	4242.75	7296.30	42%
November	2581.06	3758.50	6339.56	41%
December	2582.50	6929	9511.50	27%
YTD Total	32777.26	51919.71	84696.97	39%

