Additional Services

Benefit Highlights
Hamilton County, Ohio

Does my life insurance coverage include any additional services?

Your life coverage comes with value added services that help with challenges that come before and after a claim.

- **Funeral Planning and Concierge Services** [1] provides a suite of online tools to guide you through key decisions before a loss, including help comparing funeral-related costs. After a loss, this service includes family advocacy and professional negotiation of funeral prices with local providers—often resulting in significant financial savings.

  For more information on Funeral Planning and Concierge Services
  Call 1-866-854-5429
  Or visit www.everestfuneral.com/hartford Use Code: **HFEVLC**

- **EstateGuidance** ®[2] **Will Services** helps you protect your family's future by creating a will online—backed by online support from licensed attorneys. Your will is customized and legally binding.

  For more information on EstateGuidance® Will Services
  Visit www.estateguidance.com/wills Use Code: **WILLHLF**

- **Beneficiary Assist** ®[2] **Counseling Services** offers compassionate expertise to help you or your beneficiaries (those you name in your policy) cope with emotional, financial and legal issues that arise after a loss. Includes unlimited phone contact with a counselor, attorney or financial planner for up to a year, and five face-to-face sessions.

  For more information on Beneficiary Assist ® Counseling Services
  Call 1-800-411-7239

- **Travel Assistance Services with ID Theft Protection and Assistance** [3] includes pre-trip information to help you feel more secure while traveling. It can also help you access medical professionals across the globe for medical assistance when traveling 100+ miles away from home for 90 days or less when unexpected detours arise. The ID theft services are available to you and your family at home or when you travel.

  For more information on Travel Assistance Services or ID Theft Services
  Call 1-800-243-6108
  Collect from other locations: 202-828-5885
  Fax: 202-331-1528
  Or email idtheft@europassistance-usa.com

  Travel Assistance Identification Number: **GLD-09012**

  You'll be asked to provide your employer's name, a phone number where you can be reached, nature of the problem, Travel Assistance Identification Number, and your company policy number which can be obtained through your Human Resources/Personnel department.

  If you have a serious medical emergency, please obtain emergency medical services first, and then contact Europ Assistance USA for follow-up.

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Prepare today.
Help protect tomorrow.

Important Details

[1] Funeral Planning and Concierge Services are offered through Everest Funeral Package, LLC (Everest). Everest is not affiliated with The Hartford and is not a provider of insurance services. Everest and its affiliates have no affiliation with Everest ReGroup, Ltd., Everest Reinsurance Company or any of their affiliates.
[2] EstateGuidance® and Beneficiary Assist® services are provided through The Hartford by ComPsych®. ComPsych is not affiliated with The Hartford and is not a provider of insurance services. A simple will does not cover credit shelter trust, printing or certain other features. These features are available at an additional cost to you.
[3] Travel Assistance and ID Theft Protection and Assistance are provided by Europ Assistance USA. Europ Assistance is not affiliated with The Hartford and is not a provider of insurance services.

This benefit highlights sheet is an overview of the non-insurance services being offered and is provided for illustrative purposes only and is not a contract. It in no way changes or affects the services as actually provided. Only the service provider can fully describe all of the provisions, terms, conditions, limitations and exclusions of your non-insurance service coverage.