

R.C.C.C. RIVER CITY CORRECTIONAL CENTER POLICIES AND PROCEDURES	EFFECTIVE DATE: 6/26/06
	ANNUAL REVIEW REQUIRED: <b>Yes</b>
SECTION: Programs	DATE REVIEWED: 3/3/08
SUBJECT: Offender Program Input	
DRC CBCF STANDARD: General Specific, #21	
ACA STANDARDS: #N/A	PAGE <u>1</u> OF <u>1</u> PAGES

## I. POLICY

It is the policy of River City Correctional Center to allow offenders the opportunity to provide input into the program.

## II. PROCEDURES

River City Correctional Center Program Director and Operations Director meets with selected residents on a monthly basis to allow them the opportunity to provide suggestions and make comments regarding the treatment programming. The luncheon meetings are informal and offer the residents the chance to identify what was helpful to them and what was not. The Program Director records the comments and shares them with the Clinical Supervisors in an effort to maintain quality treatment services.

River City Correctional Center provides an evaluation form to each person leaving the residential portion of the program. Graduating residents are asked to rate their satisfaction level of the services offered at River City Correctional Center.